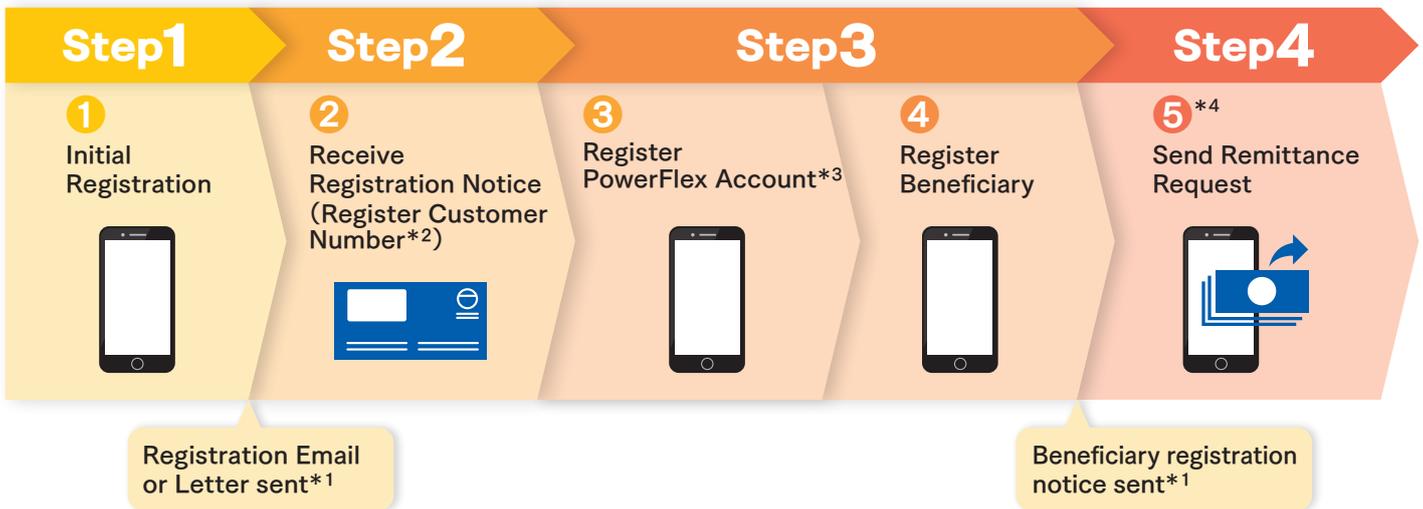


Overseas Remittance Smartphone App **GoRemit** Step-by-step Application Guide



- *1 The registration and screening process takes several days. Please give yourself time to register.
- *2 Customers who have submitted their ID by post will be required to register their Customer Number on the app.
- *3 To use the Diamond・Platinum Stage Preferential Service (one free overseas remittance per month), you must register your SBI Shinsei Bank account details in advance.
- *4 If you plan to exceed your remittance limit, you must apply to raise the limit in advance.

Documents you will need

《Individual Number (My Number) Documents》

Individual Number Card

or

Individual Number Notification Card

"Individual Number Notification Documents", which will replace the "Individual Number Notification Card" from May 25, 2020, cannot be used for reporting the Individual Number (My Number).

※Individual Number Notification cannot be used for providing the Individual Number (My number) if the information of the Card (i.e. name, address, etc.) has changed on or after May 25, 2020.

《Identification Documents (Application by online ID verification)》

【Japanese Nationals】
Drivers License

【Foreign Nationals】
Residence Card

※If you do not have the IDs mentioned above, you can apply with other ID documents by post. Please confirm the information on the following page.

Download the GoRemit App now!

iPhone Users

Android Users



Download From Here **Free**

Download on the App Store



GET IT ON Google Play



"iPhone" and "App Store" are trademarks or registered trademarks of Apple Inc., registered in the U.S. and other countries.

Google Play, the Google Play logo and Android are trademarks of Google LLC.

1 Initial Registration

Register email address

Tap "New Application"

Register your email address

A temporary password will be sent to the email address you registered

Set password and Register your personal information

Login again with email and temporary password. Register a new password

Login with email and new password

Enter your personal information, and upload your Individual Number documents and your signature

Step 1

Submit Identification Documents

For customers who have uploaded [Drivers License] or [Residence Card]

Select 'Verify identity online' on the 'Submit ID Documents' screen

Take photos of your ID and yourself on the 'Verify identity online' page

Registration Complete

For the customers who submit ID documents other than the IDs shown above

Select 'Submit your ID by post' on the 'Submit ID Documents' screen

After confirming the information, tap 'Send Guidance E-mail'

Print out 'ID Attachment Form' from the link in Guidance E-mail, and post the necessary ID documents

«Necessary Documents»
Send **one** of the following **ORIGINAL** documents from below: ● Official transcript of Resident Record or Certificate of Registered Items on Resident Record ● Seal registration certificate
Or Send **two** of the following documents from below: ● Copy of Drivers License or Copy of Driving History Certificate ● Copy of Residence Card ● Copy of Individual Number Card ● Copy of Health Insurance Card

Screening & registration complete after a few days

② Receive Registration Notice by e-mail or letter

«After submitting your ID online»

«After submitting your ID by post»

Step
2

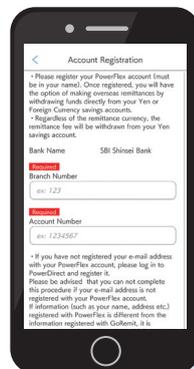
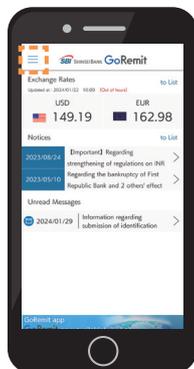


The registration will be finalized and a Registration Email will be sent in about 5-7 business days. All functions will be available on the app after receiving this email and by logging into the app.

A Registration Letter will be sent to you by unforwardable registered mail in about 7-10 business days. All functions on the app will be available after registering your Customer Number printed on the letter into the app.

③ Register SBI Shinsei Bank Account

Register PowerFlex Account



Select "Procedures" from the menu on the left, then select "Register PowerFlex Account" to register your SBI Shinsei Bank Account as a withdrawal account for remittances.

※In order to use the Diamond • Platinum Stage Preferential Service (one free overseas transfer per month), please be sure to register a SBI Shinsei Bank account in your name in advance.

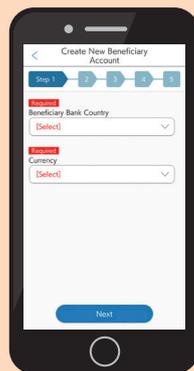
※Registration may take a few days.

④ Register Beneficiary

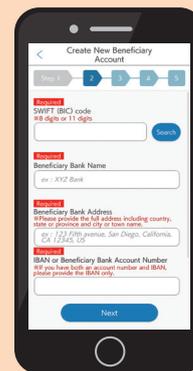
Step
3



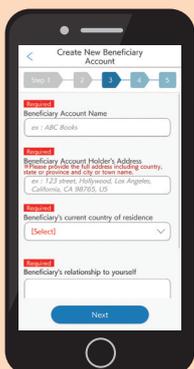
Select "Request" from the home screen, then tap "New" at the top-right of the Beneficiary List.



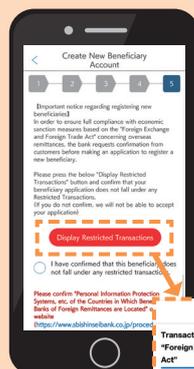
Select "Beneficiary Bank country" and "Currency".



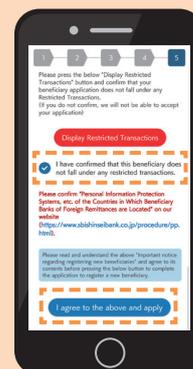
Input beneficiary bank details



Input beneficiary account details, source of funds, purpose of remittance, etc.



Tap the "Display Restricted Transactions" button and check restricted transactions on the displayed web page.

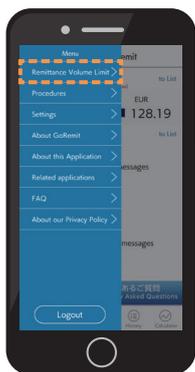


Confirm that your application does not fall under any restricted transactions, check the box and tap the "I agree to the above and apply" button.

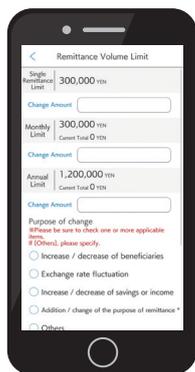
Screening & registration complete

How to apply to Change Remittance limit

⚠ The default remittance limit via the GoRemit app is 1,200,000 yen or equivalent!
✳ If you plan to exceed your remittance limit, you must apply to raise the limit in advance.



Select "Remittance Volume Limit" from the menu on the left.



A few days later

Input your desired remittance limit amounts and select the reason for change.

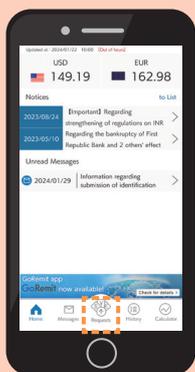


After our screening and registration procedures are complete you will receive a message in the app and an email to your registered email address.

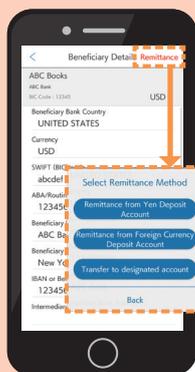
✳ Remittances cannot be made until this process is complete.

Step 4

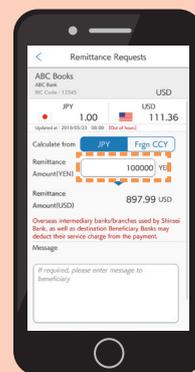
5 Send Remittance Request



Tap "Requests" on the home screen.



Select the beneficiary from the Beneficiary List, then tap "Remittance" on the top-right of the screen. Select one of the 3 remittance methods.



Input the remittance amount. You can calculate from both Japanese Yen and Foreign Currency amounts.

Remittances can be made after above procedures are complete.

Important Notice

- Depending on the beneficiary country and bank, overseas intermediary banks and beneficiary banks may deduct fees. Intermediary and beneficiary bank fees will be deducted from the remittance amount.
- Domestic transfer ("furikomi") fees are borne by the customer.
- Depending on the beneficiary country and bank, funds will typically arrive within 1-3 business days after we make the remittance, however screening processes and local banking practice on the beneficiary end may cause delays in some cases.
- When making remittances from a PowerFlex Account, the commission fee will be withdrawn from Yen Deposit Account regardless of the remittance currency.
- When making remittances from a PowerFlex Foreign Currency Deposit Account, it is necessary to prepare the required amount in that currency in your account in advance. The Bank is not responsible for delays to overseas remittances caused by not being able to withdraw the remittance funds due to insufficient balance.
- Applications to use the service and applications to register beneficiaries are subject to our prescribed screening process. Applications may be declined as a result of our screening.
- When applying to raise your remittance volume limit, evidential documentation must be submitted to confirm the validity of the source of funds and purpose of remittance. Please follow the instructions in the app to submit the documents. Remittance limits will be set in accordance with our prescribed screening process, and as a result the limit set may be lower than the requested amount.

Contact Us

Tel 0120-227-503 (Weekdays : 9:00 a.m. - 5:00 p.m.)

Website



FAQ

